

March 19, 2020

Dear Patient,

Thank you for entrusting Minnesota Masonic Home to meet your rehabilitation and medical needs. This is an unprecedented time, as we fight to reduce the spread of COVID-19 in Minnesota and the world. Currently there are no cases of COVID-19 in our facility. Our commitment to your health and recovery is stronger than ever. We are following the recommendations from the Centers for Disease Control (CDC) and the Minnesota Department of Health (MDH) with these additional efforts to minimize the spread of infectious diseases, like COVID-19:

- Our leadership team is receiving and reviewing information from CDC and MDH on an ongoing basis. We continue to evaluate risks and determine appropriate actions.
- Our housekeeping has been increasing disinfections to frequently touched objects and surfaces.
- Employees who are ill are required to remain at home.
- We are monitoring and screening all employees at the beginning of each shift and as necessary. All necessary medical personnel/vendors (X-ray, lab, Practitioners) are also screened. Screening involves a series of questions and temperatures checks.
- We have discontinued large group activities, large group church services, beauty shop appointments as well as volunteer visits. As a result, we have increased one-on-one visits from therapeutic recreation, therapy and all other departments.
- Delivery of meals to rooms is to allow for recommended social distancing.
- We ask that you remain on your unit.
- If your family completes your laundry, please continue this if you wish. Please contact unit staff to have clothing brought to the 24 hour desk. If you are interested in having us complete your laundry at this time, we are more than happy to do so.
- We encourage you to continue to be in touch with your loved ones and are happy to support you and assist with phone calls (even a group call), Skype, FaceTime and letter writing.
- If your loved ones would like to bring you gifts or packages, we respectfully request they leave these items at the 24 hour desk with your name and room number. We will happily deliver to your room.
- Please contact your nurse manager or social worker should you have concerns about your medical condition and/or emotional well-being.
- We will keep you informed with regular updates on our emergency hotline: 952-948-6171, and with postings on our website: <https://www.mnmasonichomes.org/our-home-news-events/>.

Please read the information “COVID-19 and you” to see how you can help stay safe, such as washing your hands often, cover your cough and avoiding touching your eyes, nose and mouth.

We know this is a difficult time for you and your loved ones, please know that we are here for you. Please continue to be in touch with our staff with any questions or updates you need.

Beth Schroeder
Administrator

Katie Pelofske
Infection Preventionist