

March 20, 2020

Dear family members and loved ones,

Thank you for your trust in Minnesota Masonic Home during this unprecedented time to reduce the spread of COVID-19 in Minnesota. Our commitment to keeping your loved one healthy and safe is stronger than ever. There are currently no cases of COVID-19 in our facility.

We are following the recommendations from the Centers for Disease Control (CDC) and the Minnesota Department of Health (MDH) to help reduce the spread of COVID-19, and we have implemented a number of changes to comply with those recommendations. Our leadership team is receiving and reviewing updated information on an ongoing basis. We continue to evaluate risks and determine appropriate actions as needed.

Staff are educated on infection control protocols upon hire, annually, and throughout the year which includes proper hand hygiene, cough etiquette, use of Personal Protective Equipment (PPE) and standard, contact and droplet precautions. Staff education has tremendously increased on this topic over the last few weeks. Housekeeping staff has increased disinfections to frequently touched objects and surfaces.

Staff who feel ill are required to remain at home. We are monitoring and screening all employees at the beginning of each shift and as necessary. All medical personnel/vendors that need to enter the facility are also screened. Screening involves a series of questions and temperatures checks.

To encourage the recommended social distancing set forth by the CDC, we have discontinued large group activities church services, beauty shop appointments as well as volunteer visits. As a result, we have increased one-on-one visits from therapeutic recreation and all other departments. Meal times have been altered, which includes an additional serving time, to allow the recommended social distancing.

For families that need to drop off or pick up groceries, laundry, medications etc... we want to ensure that residents are receiving their items in a timely manner, therefore we encourage you to drop off and pick up on Tuesday's, Thursday's and Saturday's between 1:00 & 4:00 pm to and to continue to the use the Dan Patch Entrance. Please label the items with resident's name and apartment number.

We encourage you to continue to be in touch with your loved one and we are happy to support you and assist with arranging Skype, FaceTime, or phone calls.

As you communicate with your loved one, please contact Mollie should you have concerns about medical condition and/or emotional well-being. If you have urgent concerns after office hours, please call the main receptionist at 952-948-7000 and she will connect you with a Home Health Aide.

We will keep you informed with regular updates and postings on our website.

<https://www.mnmasonichomes.org/our-home-news-events/>

We know this is a difficult time for everyone, please know that we are here for you and your loved one. Please do not hesitate to call with any questions or concerns.

Take care and stay well,

Mollie Sexe-Borman
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Barb Weisman
Housing Manager
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